



# Corporate Health and Safety Policy

## Preface

At Lindos Hotels, we believe that the protection of life and health in the workplace is a fundamental right. Moreover, we want to provide a safe and risk free environment to our guests, to enjoy their holidays. Our vision is to provide a safe, hygienic and healthy workplace and holiday destination, develop and implement safety management systems, and foster a strong culture of safety in all our properties.

The management of the company is committed to:

- Prevention of injury and ill health of anyone at the premises of the company.
- Comply with all relevant environmental legislation and regulations and with other requirements to which the hotel subscribes.
- Apply tourism industry best practices in health and safety.
- Provide all the necessary resources in order to have the best implementation of this policy.
- Employ dedicated personnel and external experts in order to ensure the effectiveness of Health and Safety management system.
- Continual improvement in Health and Safety management and performance.
- Communicate our policies to employees, customers and partners to create a safety culture.

## Occupational health and safety

At Lindos Hotels we try to minimize the accidents at the work place and improve the state of premises and the methods of work. We have established a zero accident tolerance policy and make sure everybody is working towards that ambitious goal. In these terms we try:

- To continually identify, assess and check the health and safety risks and to implement the relevant preventive measures. To undertake risk assessments to all our activities with a frequency relevant to their harm.
- To set and review health and safety objectives and to implement an action plan for their evaluation.
- The provision and maintenance of a suitable, safe working environment for all employees.
- Making available information, instruction, training and supervision as necessary to ensure the occupational health and safety of all employees.
- To communicate to our employees, customers and suppliers our policy with the intent that they are made aware of their individual health and safety obligations.



## Building safety

Our first priority is the safety of our properties. That includes the safety by design; therefore all our hotels are designed to comply with the strictest safety rules. All our properties comply not only with Greece's legal requirements but also with English and German regulations.

We employ staff and external experts who are responsible to manage and maintain safety processes, commit significant resources to compliance and we make sure that there are documented procedures in place that should be followed for the management of defects identified.

The safe operation of our properties includes the regular and ongoing maintenance procedures in place to identify and rectify safety defects.

## Fire safety

Fire is the most serious threat of hotels; therefore we are taking all available preventive measures to minimize the threat.

The following fire safety measures are taken:

- Safe escape routes are drawn according to international standards: The free passage of persons in the event of fire is secured.
- Solid building construction: The hotels will remain stable for at least as long as it takes to evacuate all occupants.
- Safe materials: Constraint on the use of highly flammable materials in surface coverings retards the outbreak of fires.
- Safe technical appliances in order to prevent fire.
- Functional alarm systems: All occupants must be able to hear the alarm in case of fire.
- Safety instructions: Each room displays a plan of the escape routes and emergency procedures.
- Functional emergency fire-fighting equipment.
- Training: Hotel staff is provided with suitable emergency instruction.
- Evacuation drills are performed twice per season.

## Water safety

Water management is crucial to our operation. We identify the safety measures and procedures that should be in place at all our properties when managing water through the cycle of receipt, storage, distribution and waste water management.

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## Child exploitation or abuse Policy

Our property is committed to ensuring the safety and protection of all children. We ask all guests to remain alert during their stay and to report immediately any situation or behavior that may indicate child exploitation or abuse.

If you witness or suspect any concerning activity, please contact the appropriate authorities without delay:

Local Police: 100/ +30 22440 43222

European Emergency Number: 112

Child Protection Hotline (SOS Children): 1107

Multipurpose Regional Medical Center of GennadiQ +30 22440 43233

These numbers are available 24/7.

Guests are informed of these reporting options during check-in and the information is also provided in the in-room welcome materials and our digital property guide. Our staff is trained to assist guests who may need guidance in reporting a suspected incident.

Our property fully complies with local and international child protection policies and actively supports initiatives that help safeguard minors.



Faidra Donta

QHSE Manager

Gennadi Grand Resort

Lindos Imperial Resort & ~~Spa~~