



Sustainability Report 2025

Presentation of main policies, action
and KPIs (2021- 2025)

Facilities and Services

- 24- hour reception
- Guest Relations services
- Multi- lingual Staff
- Reception/Concierge services include: Messages, Excursions, Car Rental, Taxi service, Airline information
- Porter Service & Luggage Storage
- Express check in/ check out of service, upon request
- Wake -Up Call service
- Postal Services – Express Courier Service (extra) charge)
- Laundry & Dry Cleaning Service (extra) charge)
- Beach/Pool towel service
- Airport Transfers on request (extra) charge)
- Air conditioning in Public Areas
- Wi- Fi internet in Public Areas
- Complimentary Satellite TV services
- Newsagent
- Money: All major credit cards are accepted at reception, ATM
- Free parking
- Baby Sitting Services, upon request (extra) charge)
- Bike rental/st

A holistic approach to luxury

- A resort with its own soul, Gennadi Grand Resort has a unique approach to what defines exceptional 21st- century luxury.
- Gennadi Grand Resort offers luxury five- star accommodation with the privilege of a private, idyllic beach on the south- eastern coast of Rhodes, where the sun kisses the sand in perfect harmony. The state- of- the art facilities are surrounded by beautiful gardens and combine luxurious eco-living with a sense of well- being and soul -quenching tranquility.
- Gennadi Grand Resort offers a holistic approach to the contemporary hospitality concept, introducing the concept of “infinite lifestyle”, blending the natural scenery with the upscale services enjoyed by the guests in a healing, self- invigorating journey of body and soul.
- The facilities combine outstanding design elements in accordance with the natural environment offering personal pampering and relaxation in a balanced scenery.
- Enjoy authentic Greek hospitality combined with contemporary amenities and breathe in the traditional atmosphere of the island, its agricultural wealth and gastronomic heritage. Discover local gourmet products and let the warm feeling of the Mediterranean wash over you like a charm.

Our value chain



Our stakeholders



Lindos Hotels Group Corporate Policies



Corporate Environmental Policy highlights



Corporate Food safety policy highlights



Corporate Health and safety policy highlights

Occupational health and safety

continually
identify, assess
and check
health and
safety risks

set and health
review and
safety
objectives

Building safety

hotels are
designed to
comply with the
strictest safety
rules

regular and
ongoing
maintenance
procedures

Fire safety

Solid building
construction

Regular
maintenance of
fire fighting
equipment

Regular fire
drills

Water safety

Legionella
prevention
measures

Integrated water
management

Pool safety

Infectious diseases (COVID- 19) safety measures

Health first
implementation

Compliance
with PosiCheck

Corporate Labor standards & human rights Policy highlights



Corporate Local community policy highlights

Sustainable and Inclusive Growth for Rhodes

local sourcing of products and services

Promotion local products and services
to guests

Providing customers with guidance on
local culture

Encouraging customers to explore the
destination

Active citizenship

Support the local community through
charitable or in- kind donations

Make partnership with local tourism
schools

Organize volunteer clean- up frequently

Launch a Blood Bank

Corporate Quality policy highlights



Corporate Sustainability

Policy highlights

Social impact

Sustainable and
inclusive Growth for
Rhodes

People is our biggest
investment

Active citizenship

Environmental impact

Build and operate
sustainably hotels

Minimize our
environmental
impact

Responsible
sourcing

Sustainability management

Law compliance

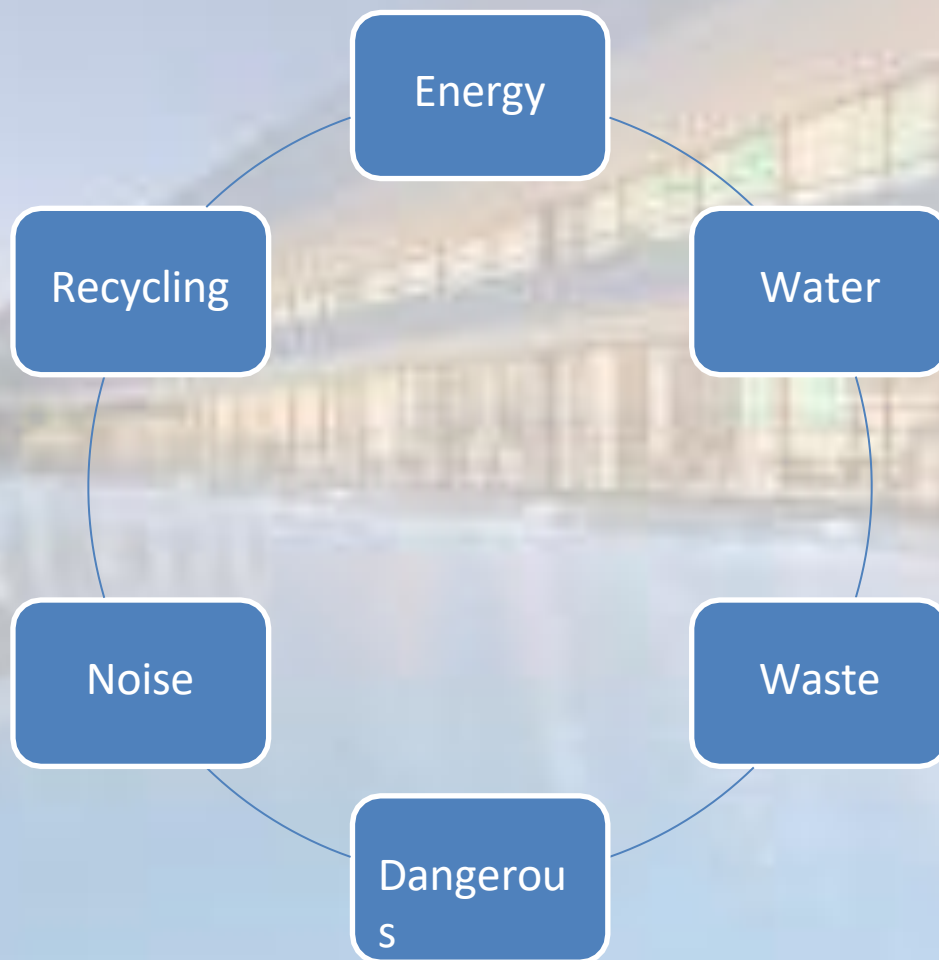
Implementation of
sustainable
initiatives

Certificates



Biolinea

Environmental aspects

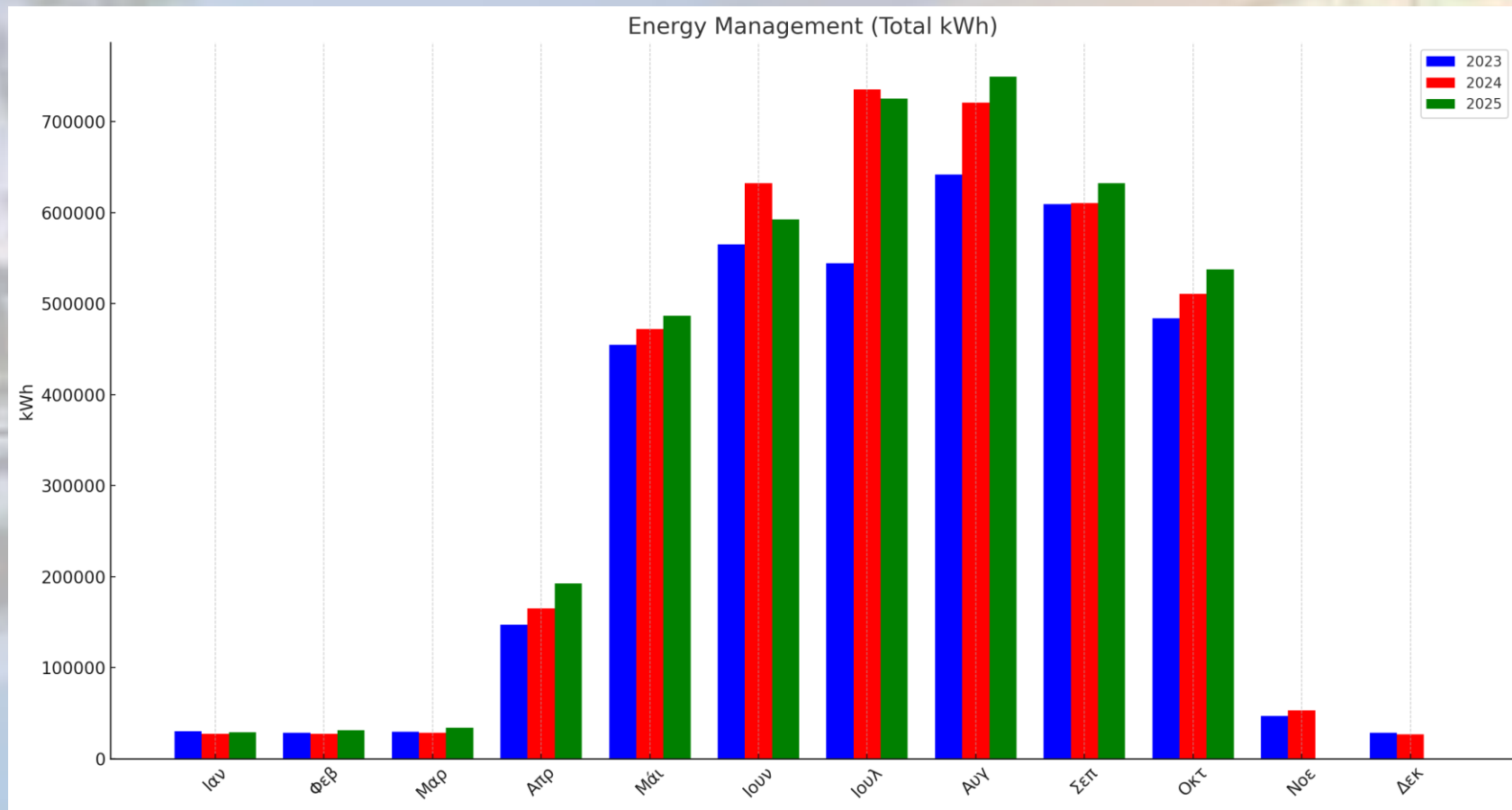


Environmental programs 202 5

- New recycling bins in extra locations
- New awareness campaign
- Better handling of existing waste flows
- New information bulletins for guests
- New energy saving action
- New water saving action

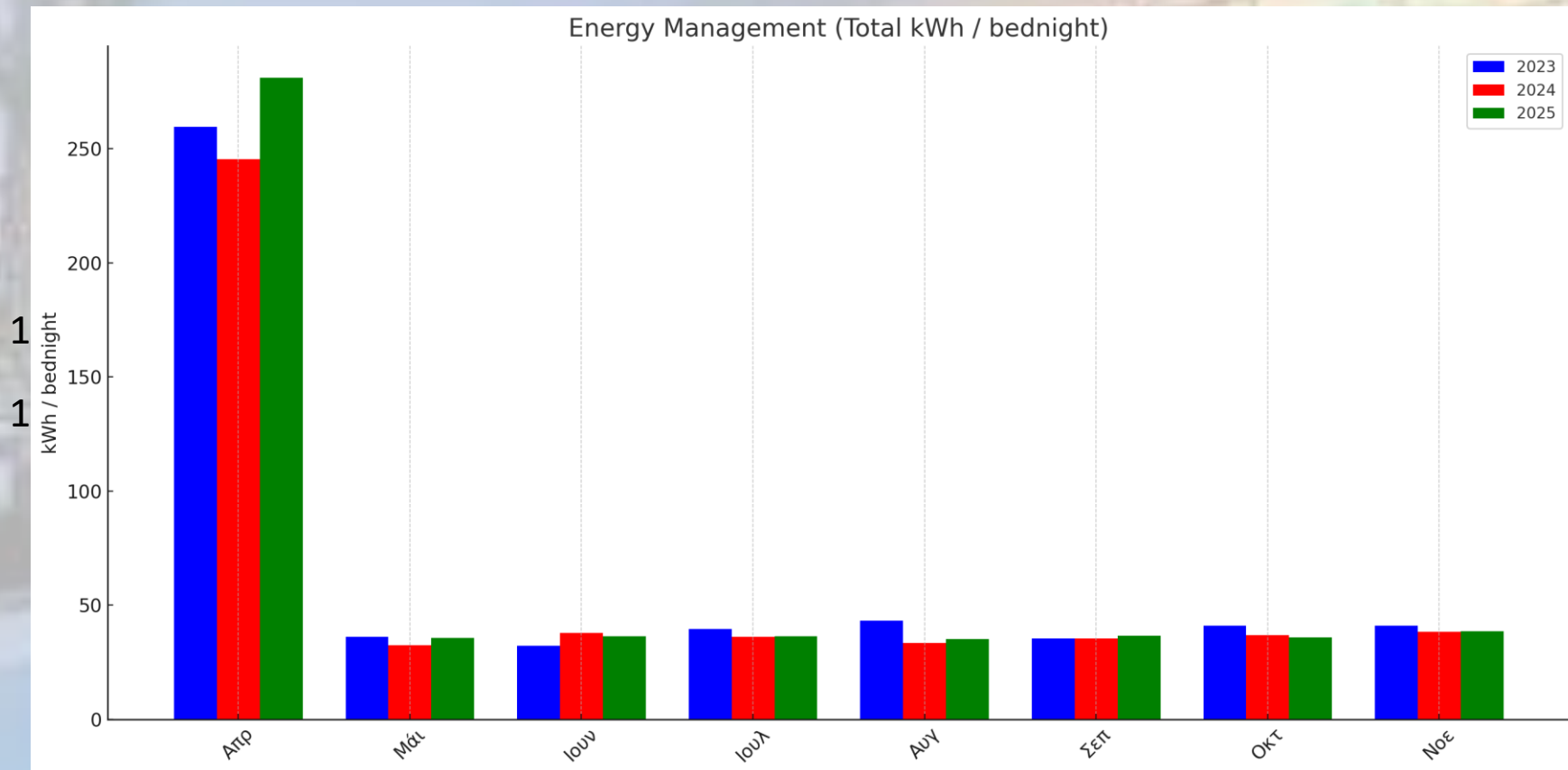
Energy management

(Total kWh)



Energy management

(Total Kwh / (bed night))



Evolve of Kwh/bednight

202 3	40, 27
202 4	3 8 , 29
202 5	38.62

Energy management action in 202 5

(1/2)

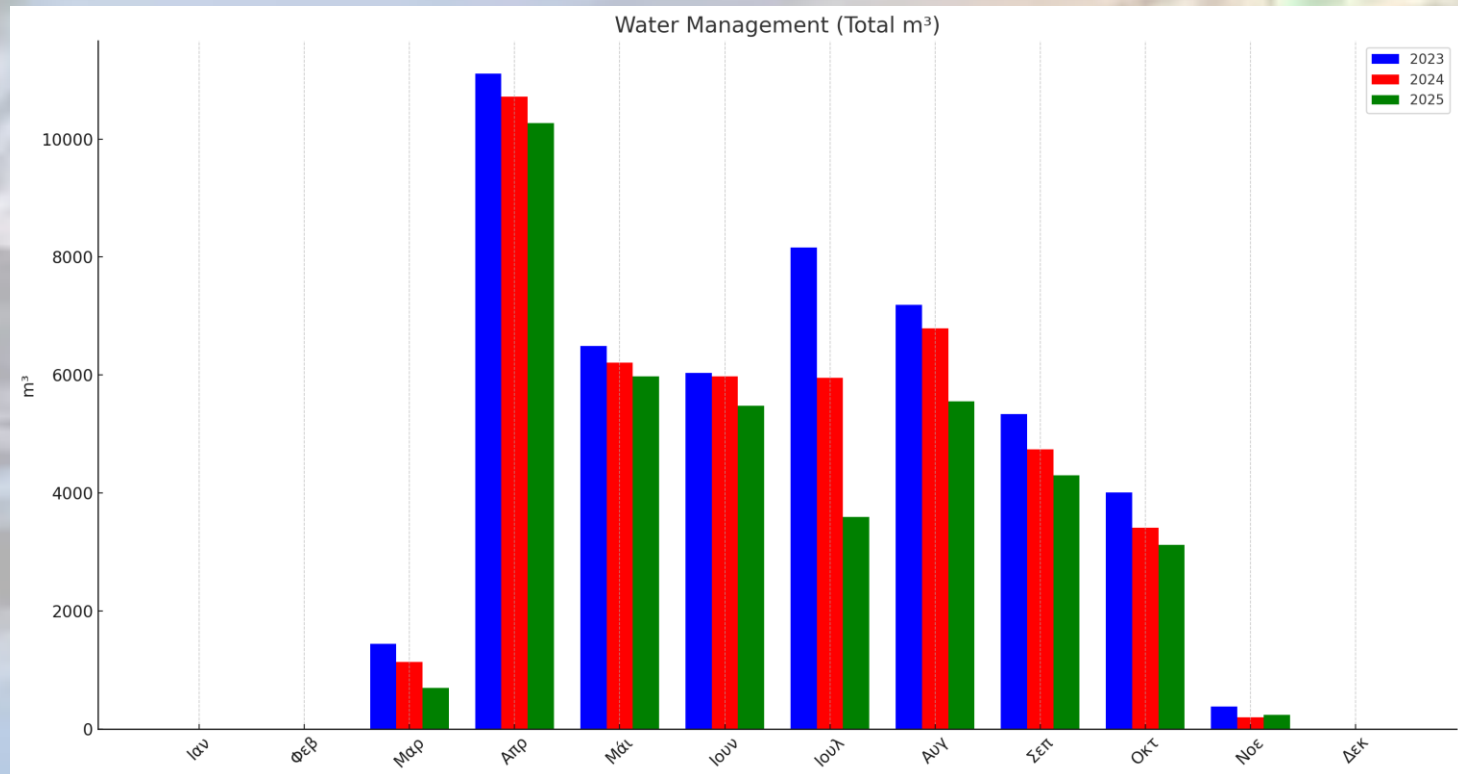
- **HOT WATER PRODUCTION - HEAT PUMPS** interconnection changed, from parallel to "MASTER" – SLAVE ". This kind of connection achieves constant hot water supply up to 52 degrees, by splitting between BASE and PEAK loads. (Efficiency improvement $\geq 20\%$).
- **Repair of damaged heat recovery circuits of CHILLERS** provides preheating water to the heat pumps.
- **LAUNDRY – IRONING CYLINDER** providing of manual heating mode switch, best exploitation of thermal oil inertia (up to one- hour ironing time – real consumption 18€/hour !!!).
- **Best efficiency of CLOTHES DRYERS** , by keeping filters and line ducts clean.
- **Replacement of 1000 (one thousand) FIRST GENERATION (14W) lighting BULBS through HIGH POWER LED lamps (7.5 W).**

Energy management action in 202 5

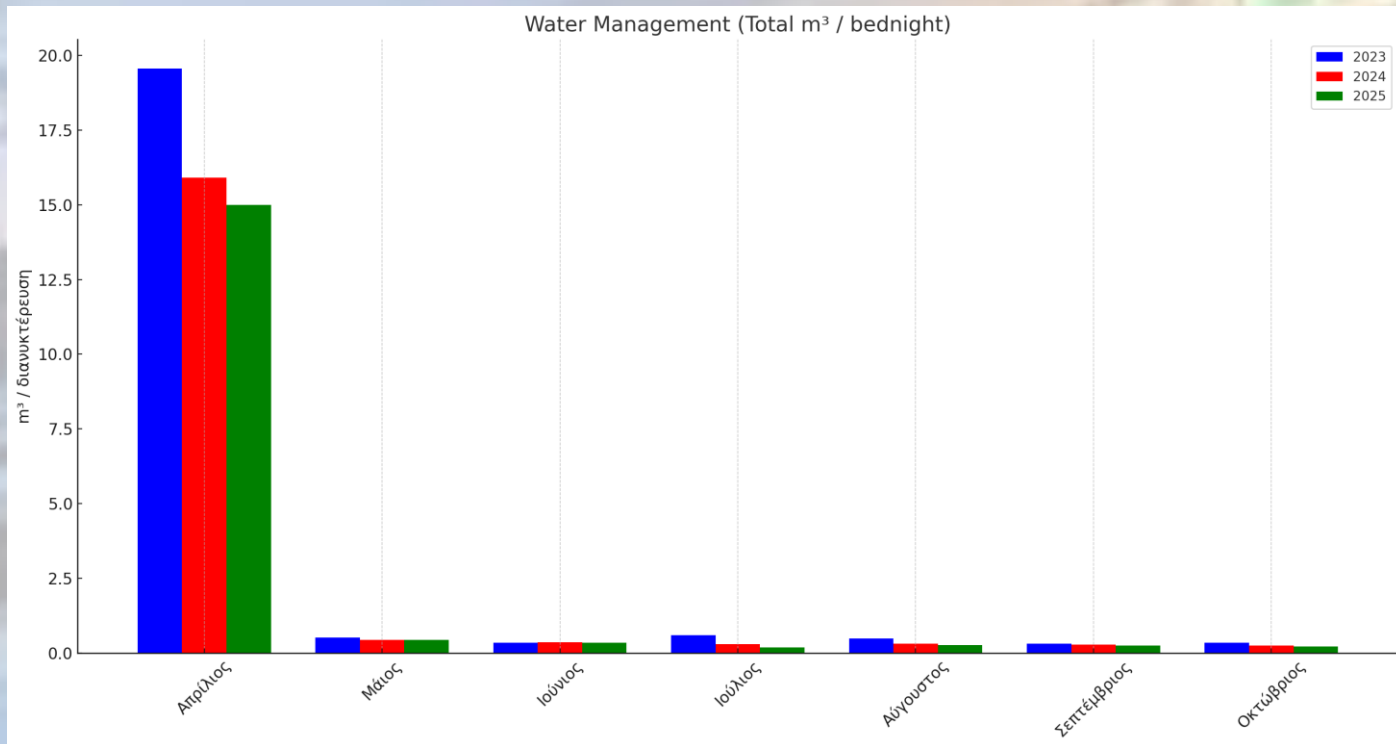
(2/2)

- **Precisely adjustment of all LIGHT TIMERS** and adding of DAY / NIGHT SWITCHES guarantee an optimum lighting result, without energy waste.
- **SWITCH OFF, most of the head lights (400 W /point)** , minimizes power consumption and highlights the architectural structure of the hotel.
- **Supply of COLDER WATER to the ice machines** (improvement of pipe insulation !!!) reduces the ice cubes production time (cycle under 20 minutes instead of 30 minutes)
- **IMPROVEMENT of POWER FACTOR** discharge cables and saves reactive energy.

Water management (Total m³)



Water Management (Total m³/bednight)



Evolve of m3/bednight

202 3	0.57
202 4	0.4 3
202 5	0.38

Water Management Actions in 2025

- New communication campaign for staff and guests
- New signage to all water taps
- Check for leaks

Waste management (Main waste flows)

General Waste

- Garbage bins

Food waste

- The farmers for animal feeding

Plastic – paper – metal packaging

Oil-
fat

- Container

Glass

- Oil container

Dangerous substances

- Glass container

Organic waste

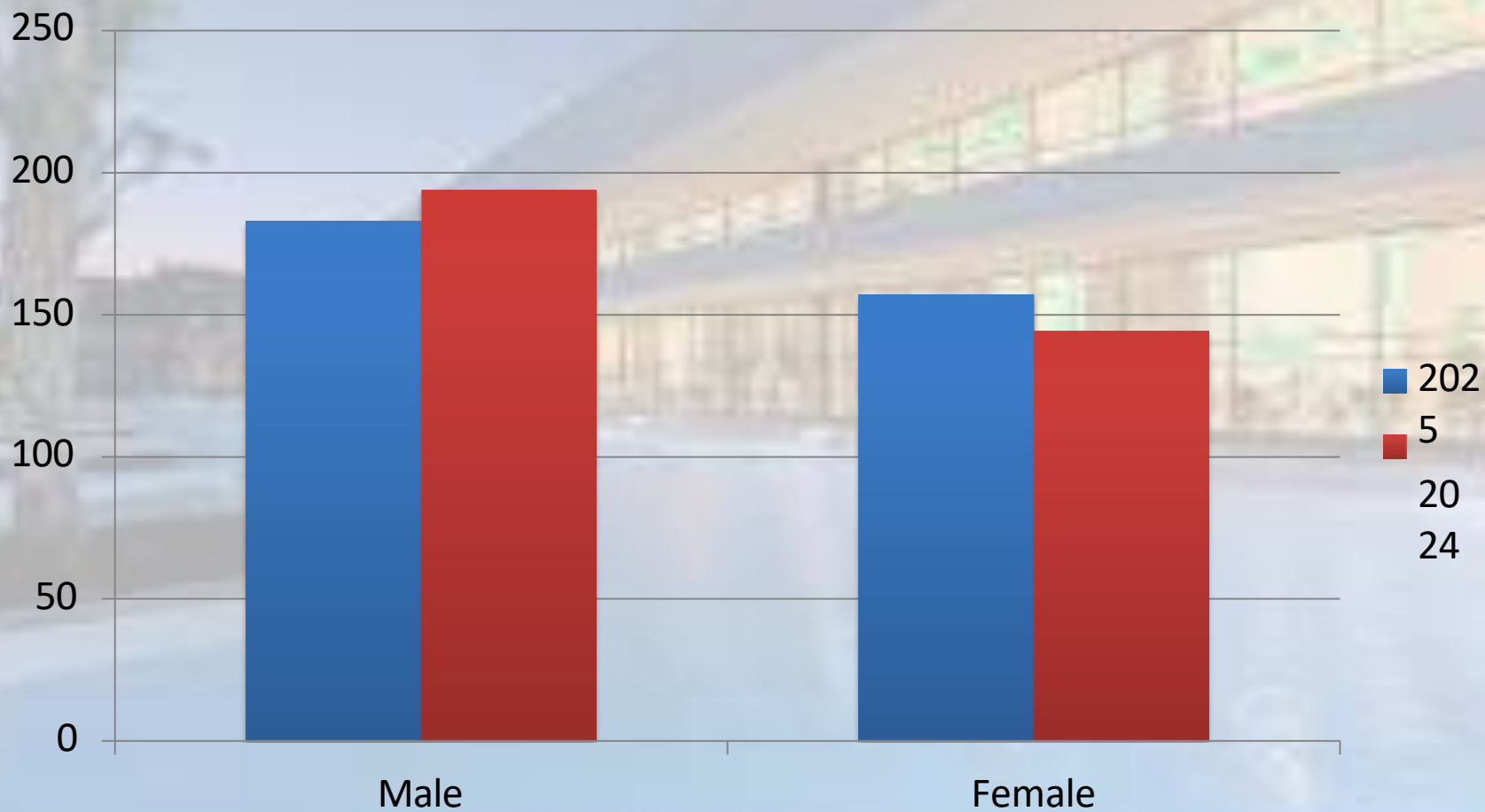
- Recycle by type
- Brown bins

Waste management action in 202 5

- SOFT WATER (7 degrees), provided through REVERSE OSMOSIS system, help us to minimize the costs of detergent and softeners in KITCHEN, LAUNDRY and HOUSEKEEPING areas.

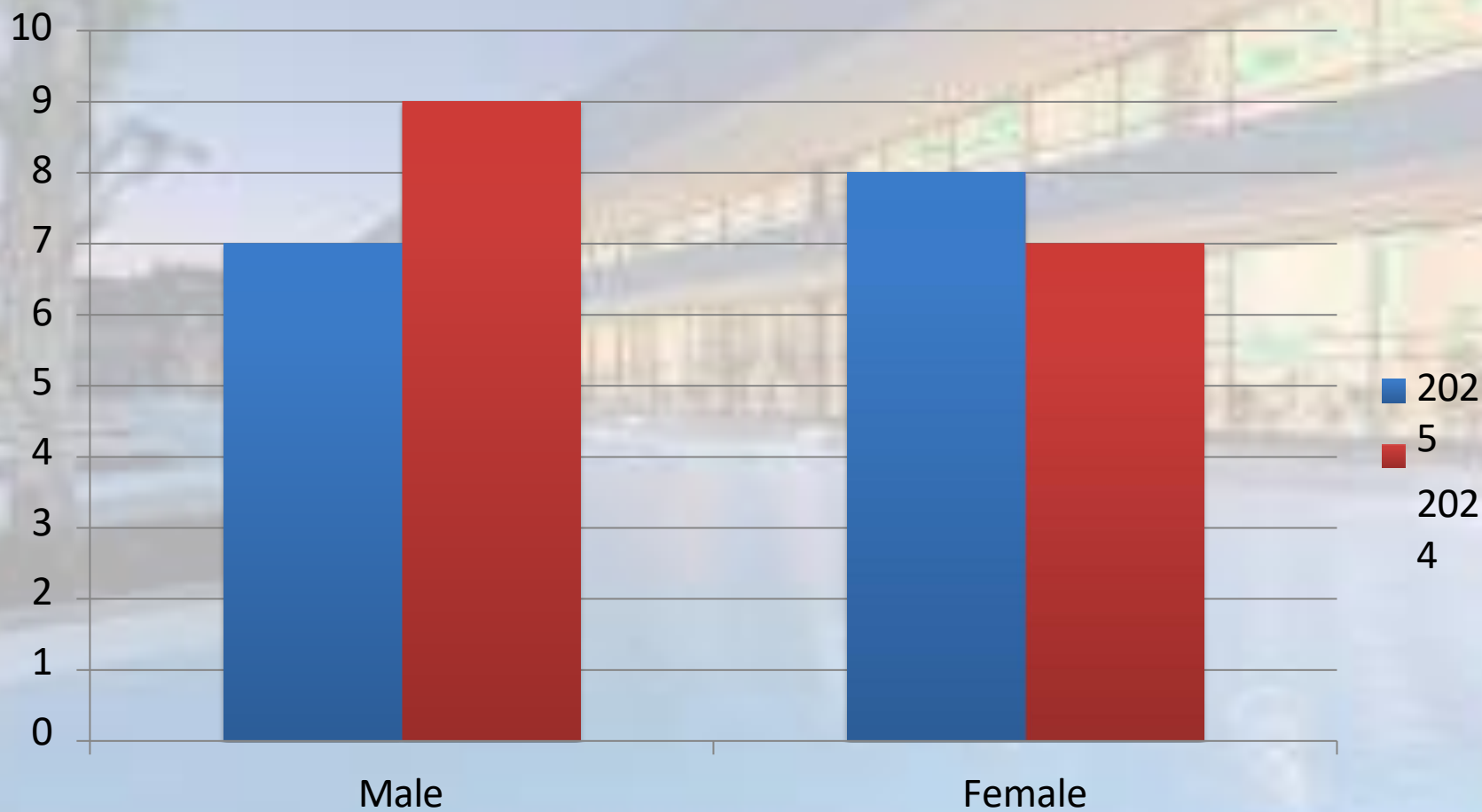
Employment

(Gender equality: Total employees)



Employment

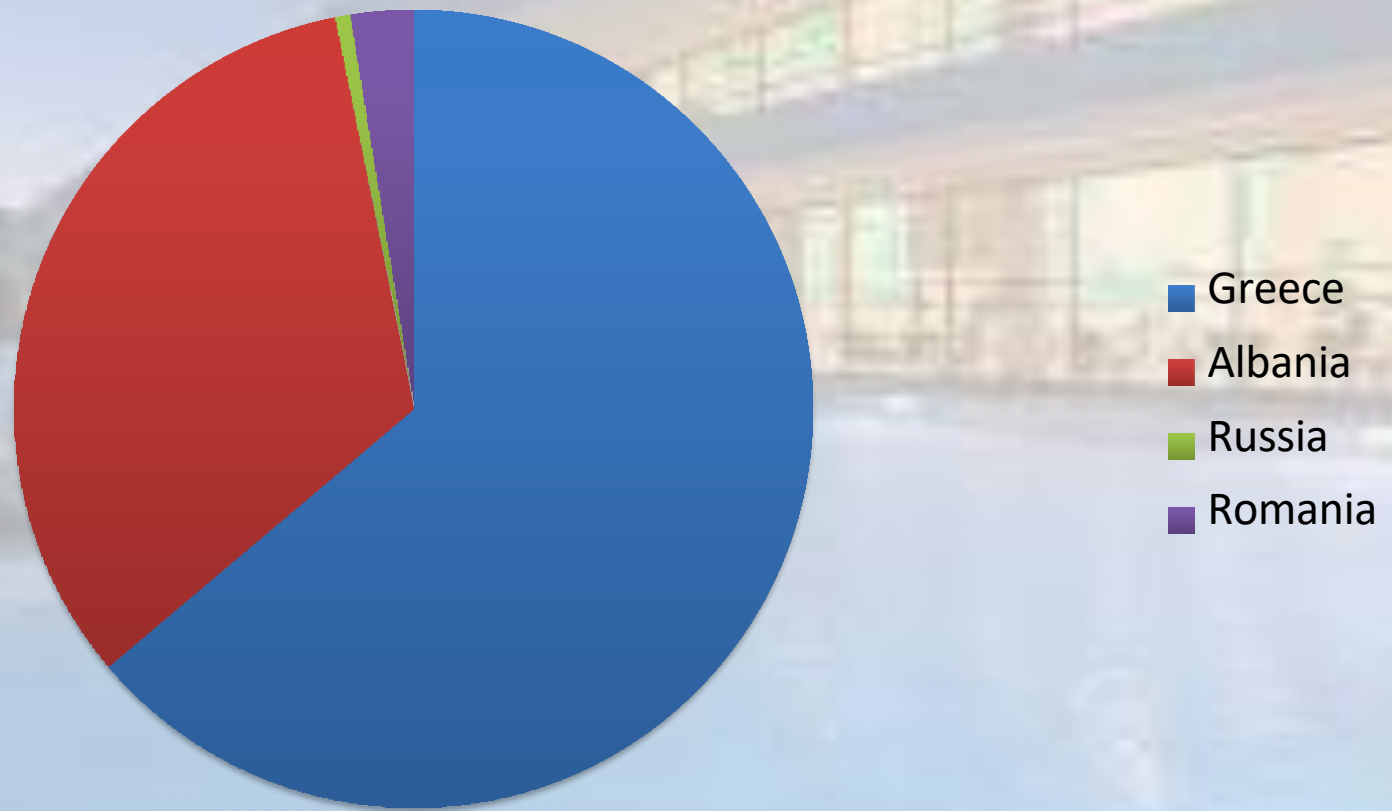
(Gender equality: Managerial positions)



Employment

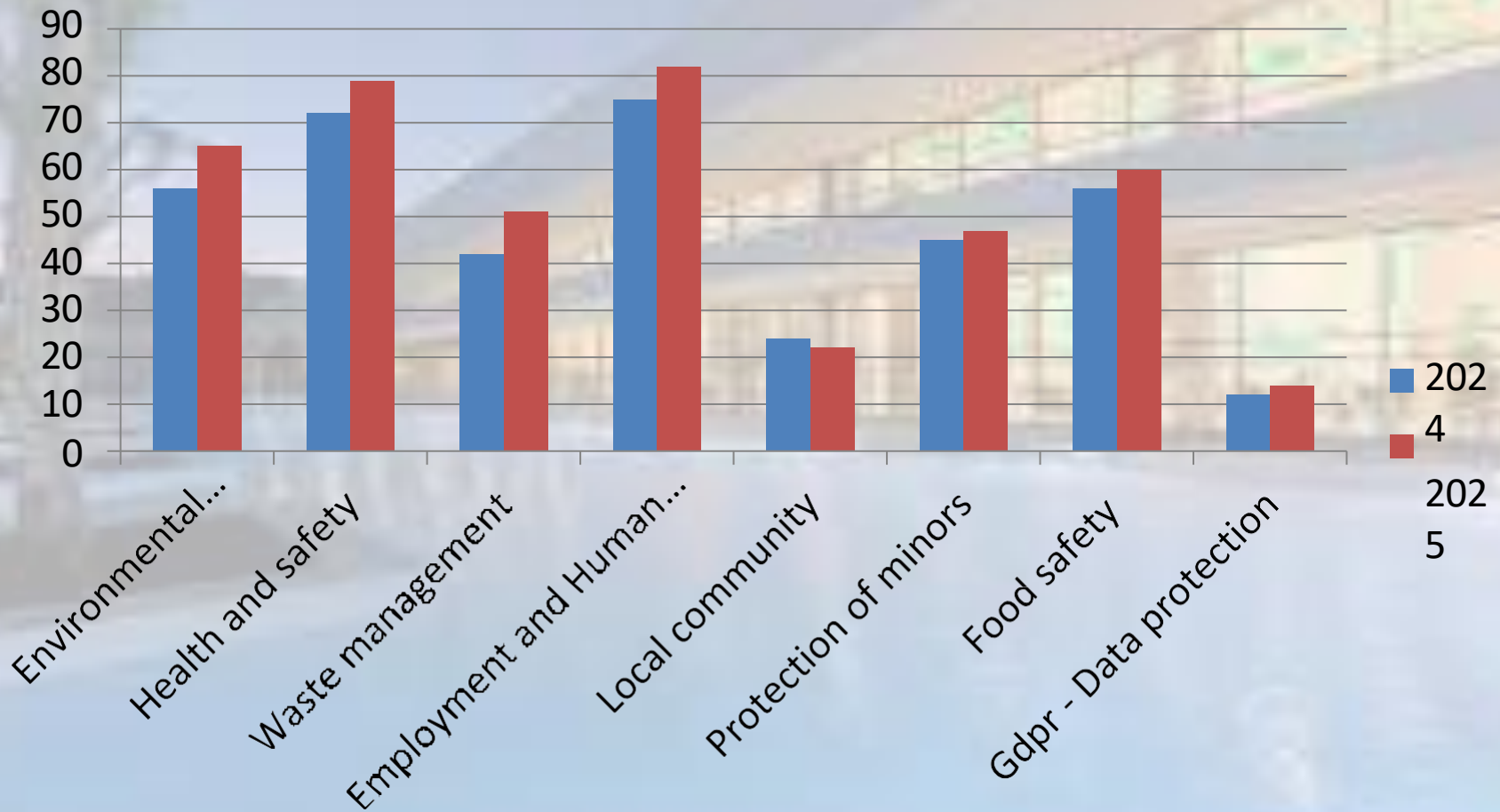
(Gender equality: Managerial positions)

Ethnicities

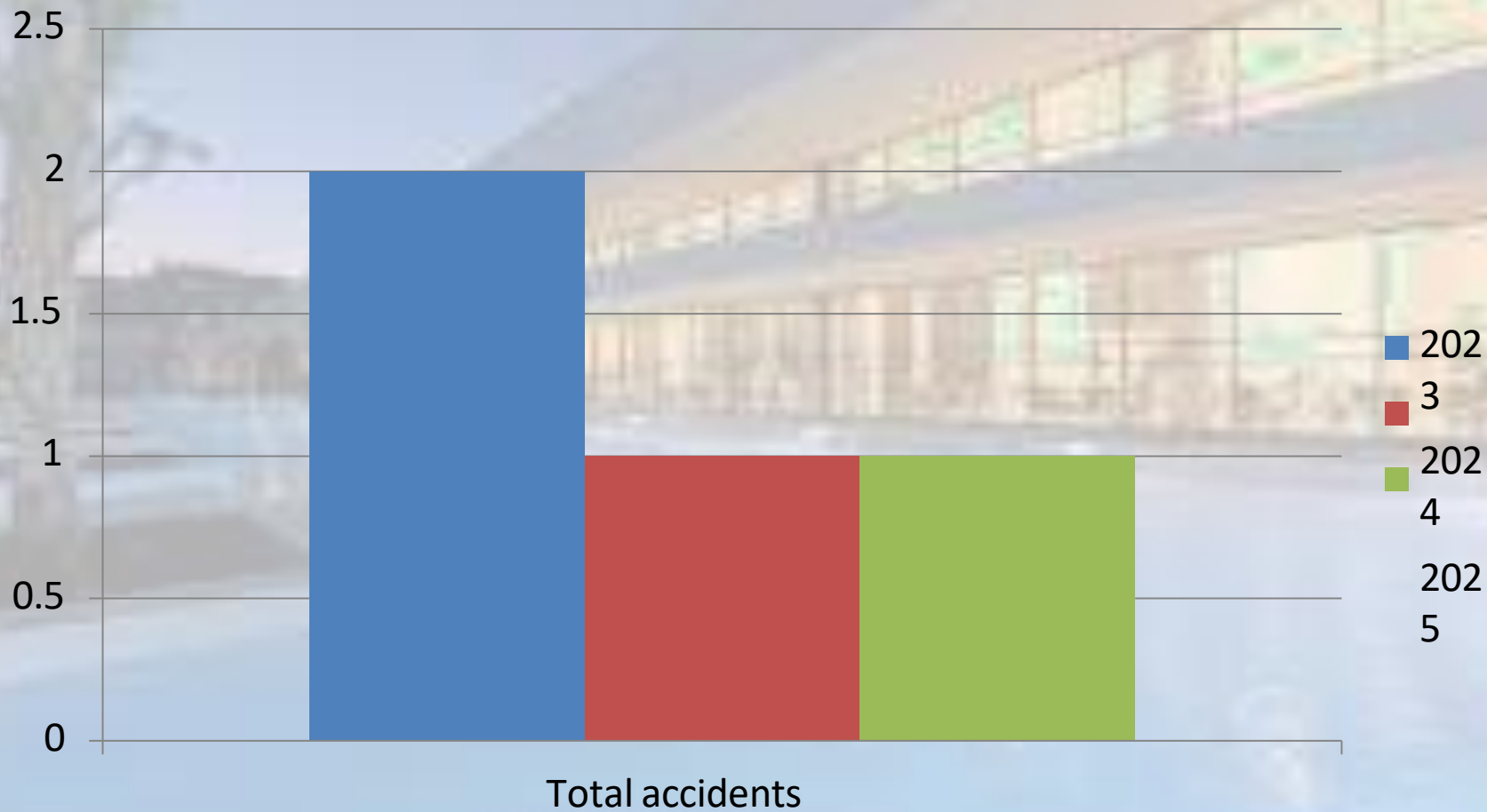


Employment:

Percentage of employees trained



Work accidents



Employee complaints



Local Community

(Community and environmental action 2025)



Staff



Forest
clearing



Beach
cleaning

Local Community

(Active citizenship 202 5)



Cooperation Group Lindos Hotels & Association
Hairdressers Rhodes with purpose the construction
wigs
for fellow citizens us where suffer from cancer.



Participation Group Lindos Hotels to the marathon
thonion
Rhodes



Participation in World Tourism day

Responsible sourcing highlights

New sustainable unified sourcing policy 2025

Sustainable
supplier
criteria

Sustainable
product
criteria

Dangerous
chemicals
criteria

Local
sourcing

Suppliers

(Percentage (%) of local suppliers)



Guests information

App

Exclusive

Whatsapp
instant
messaging

In person

Reception

Guest
relations

TVs

Hotel
information
on board

TO
information
ation

Public
TV's

Join our effort for a sustainable future!

- Save energy!
- Save water!
- Use our recycle bins!
- Re- use your towels!
- Avoid using plastic during your stay!
- Join us in cleaning Kiotari beach!
- Use public transport!